# Sustainable Digitalization: Why we need to shift away from Big Tech business models

ICT4S, Rennes
June 6, 2023

Hugues FERREBOEUF

Lean ICT Project Director: The Shift Project, the carbon transition think tank

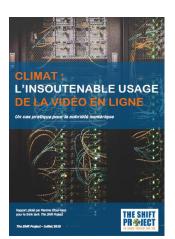
Associate Director: Virtus Management, helping companies transform amidst transitions

### Recent work



#### October 2018

Why we need to implement a sobriety principle in the digital ecosystem to contain its carbon footprint



### **July 2019**

Video streaming: an analysis of the drivers leading to unsustainability



### October 2020

How to implement the sobriety principle? Methodological frameworks



### March 2021

2025 outlook and 5G governance framework



### October 2020

Digital sobriety: a responsible corporate approach





#### June 2020

Digital environmental footprint in France and public policies



#### December 2020

5G impact on digital environmental footprint in France



**ECDF WORKING PAPER** SERIES

Transitioning towards

sustainable digital business

#005

models

Hagues Ferreboeuf



### Corporate digital sustainability strategies

Digital industry players Insurance, Luxury Public organizations





### Presentation

> The context

> Efficiency and affluence

> The Big Tech business models: drivers of unsustainability

> The way forward

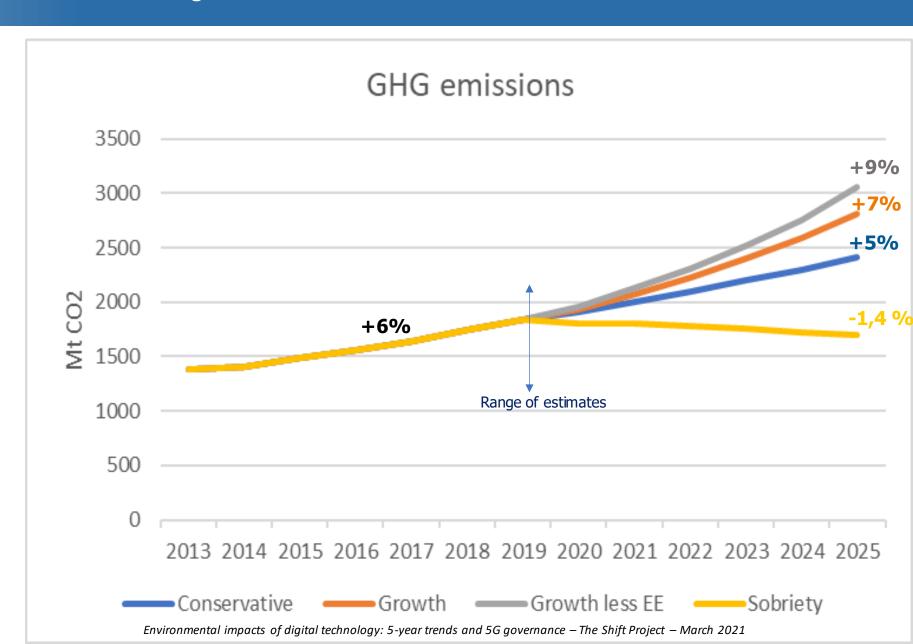
https://digitalization-for-sustainability.com/publications/

# The context

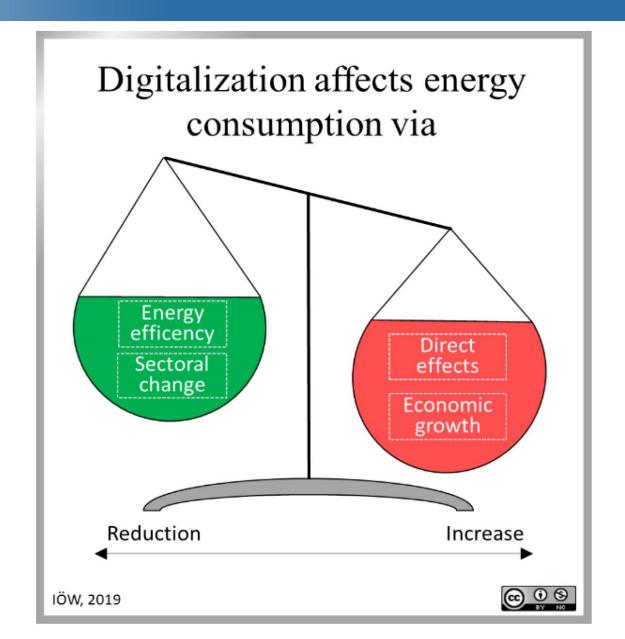
### Digitalization is currently unsustainable

The growth is sustained and will continue except if there is a shift **towards digital sobriety/sufficiency** 

Current trend would eat up 15% of global GHG reduction by 2030



## Digitalization has not resulted in decoupling growth and energy



Lange, S., Pohl, J., & Santarius, T. (2020). Digitalization and energy consumption. Does ICT reduce energy demand?

## The ICT sector needs to transform deeply



Digitalization for Sustainability (D4S), 2022: Digital Reset. Redirecting Technologies for the Deep Sustainability Transformation. Berlin: TU Berlin

## The ICT sector needs to transform deeply

## Seven Principles for a Digital Reset

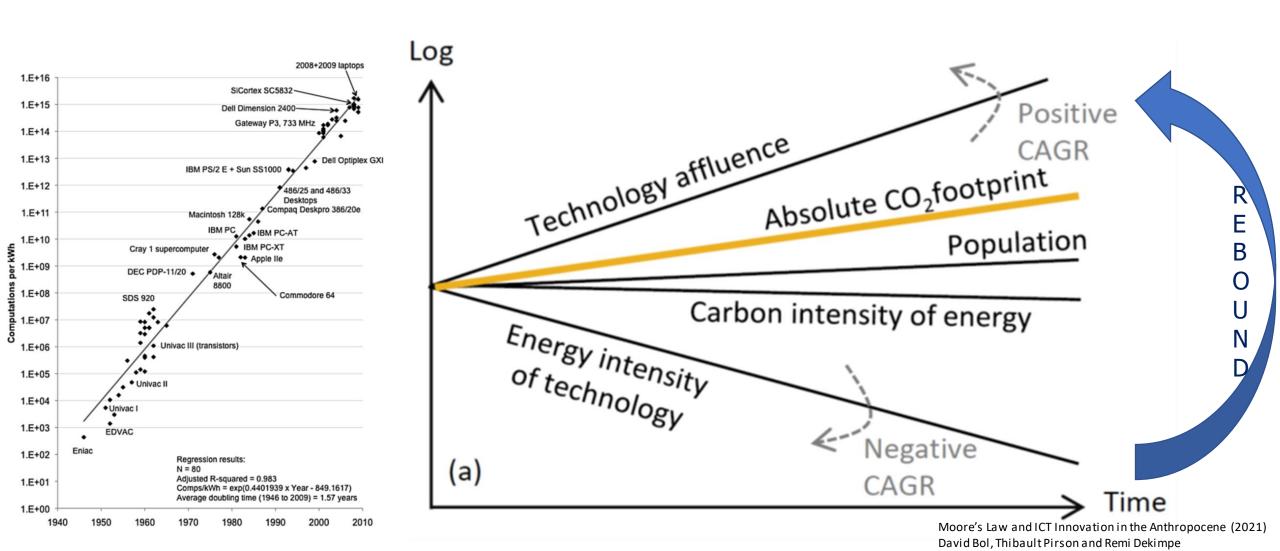
- Regenerative Design
- System Innovations
- Sufficiency
- Circularity
- Sovereignty
- Resilience
- Equity

Digitalization for Sustainability (D4S), 2022: Digital Reset. Redirecting Technologies for the Deep Sustainability Transformation. Berlin: TU Berlin

# **Efficiency and affluence**

## Technology affluence grows more than energy efficiency

Digital CO2 footprint = Population  $\times$  Digital Technology Affluence  $\times$  Energy Intensity of Technology  $\times$  Carbon Intensity

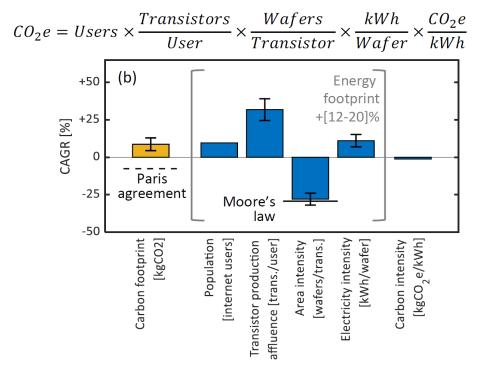


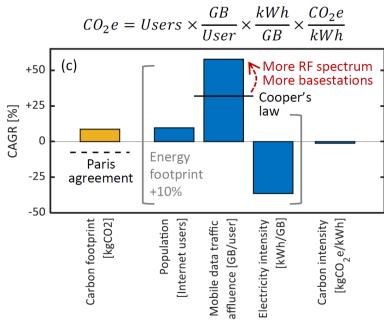
### Technology affluence grows more than energy efficiency

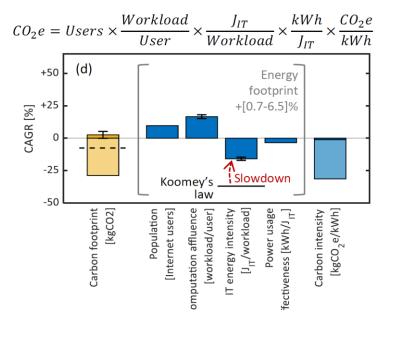
End user devices

**Networks** 

Data centers

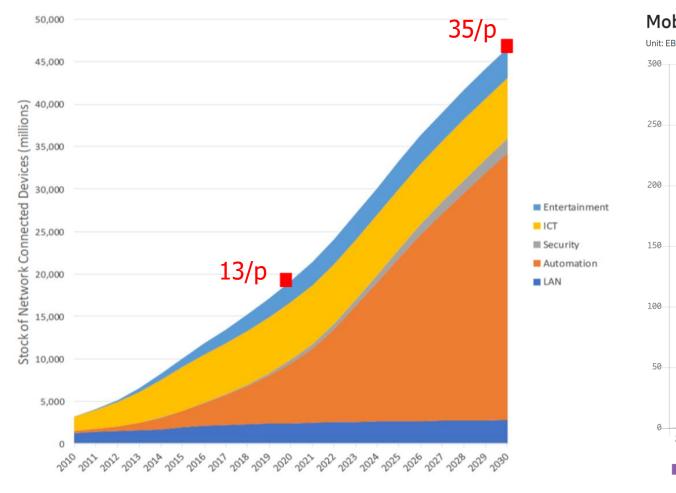


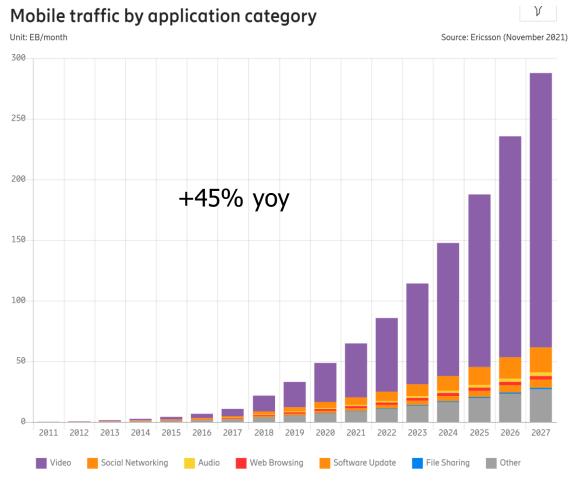




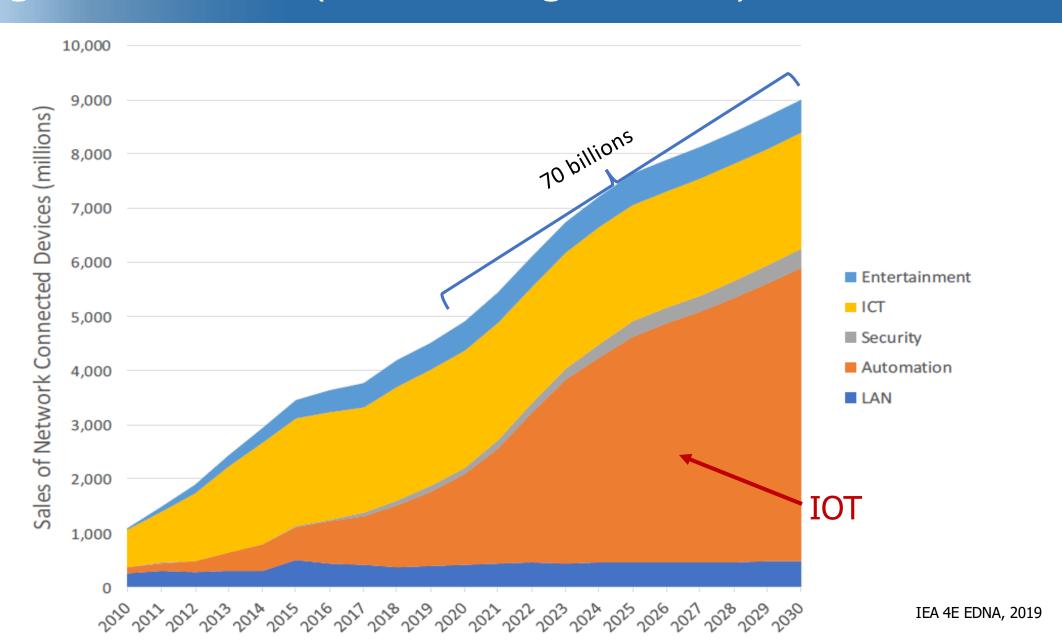
### Digital affluence (excessive growth of) is the issue

Digital CO2 footprint = Population  $\times$  Digital Technology Affluence  $\times$  Energy Intensity of Technology  $\times$  Carbon Intensity



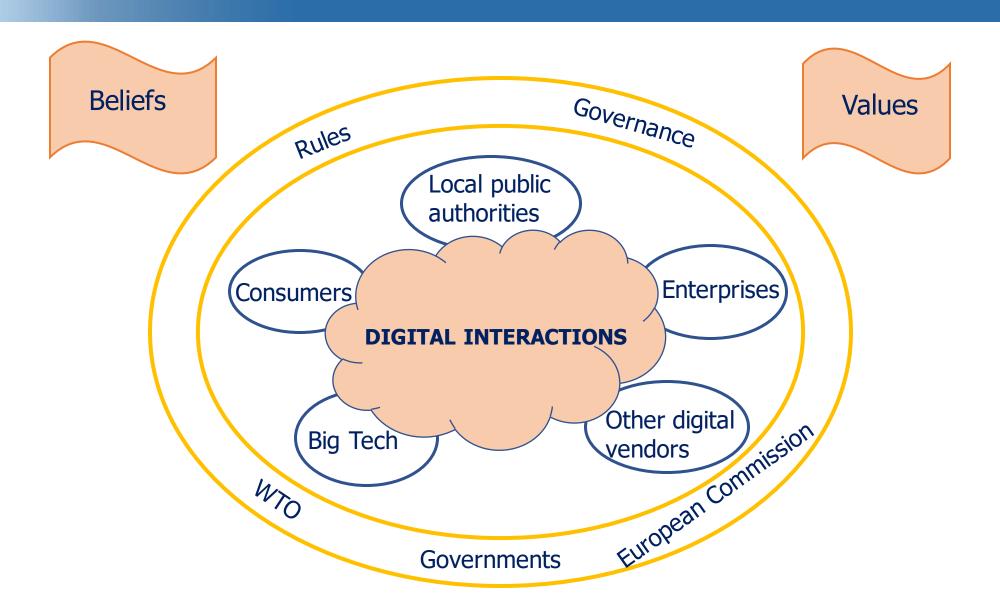


## Digital affluence (excessive growth of) is the issue



# Digital affluence hypergrowth: a systemic issue

### We face a system design issue



### We face a system design issue

Digital technology affluence is growing due to societal and economic behaviours:

- > Digital consumers unaware of the impacts (environment, health, behavior etc) and digitally hungry
- ➤ Enterprises engaged in digital transitions without connecting them to increasingly stringent environmental/energy transitions (eg IOT)
- ➤ Public authorities encouraging indiscriminate "digital transition projects » bound to yield economic growth
- > Software-induced obsolescence boosting hardware production in line with linear business models
- Big Tech (GAFAM, BATX) relying on audience maximization (two-sided market business model) and using addictive design techniques

# The Big Tech business models: drivers of unsustainability

# **Market dominance**

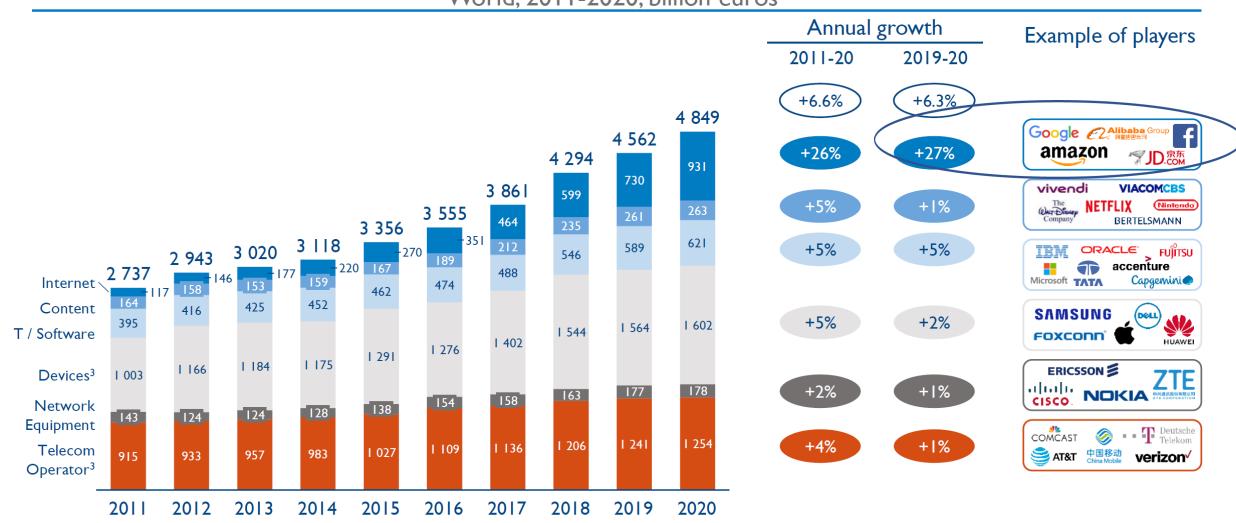
## The Big Tech are financial superpowers

Company	Market capitalization (B\$, 2020)	Rank
APPLE	2300	1
MICROSOFT	1700	3
AMAZON	1600	4
ALPHABET/GOOGLE	950	5
FACEBOOK	800	6
TENCENT	700	7
ALIBABA	650	9
NETFLIX	240	33
TOTAL	~ 9000	

### The Big Tech overpower the ICT sector

### Digital ecosystem revenue

World, 2011-2020, billion euros<sup>2</sup>

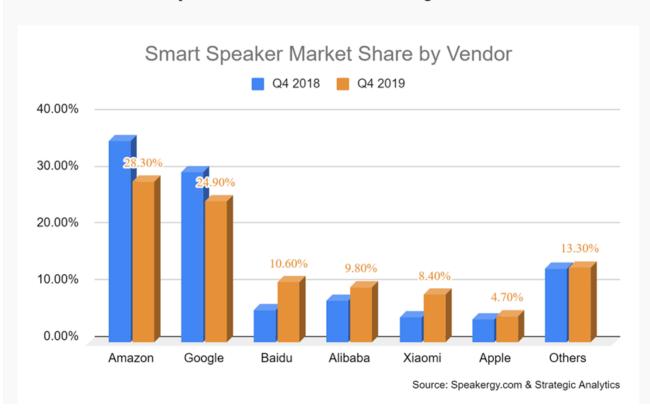


### The Big Tech create the market dynamics

	Application Group	Total Volume		
1	Google	20.99%		
2	Facebook	15.39%		
3	Netflix	9.39%		
4	Apple	4.18%		
5	Amazon	3.68%		
6	Microsoft	3.32%		
TOTAL 56.96%				

Sandvine Global Internet Report, 2021

### **Global Smart Speaker Market Share By Vendor**



75% of total Internet traffic growth

# Digital affluence as a production factor

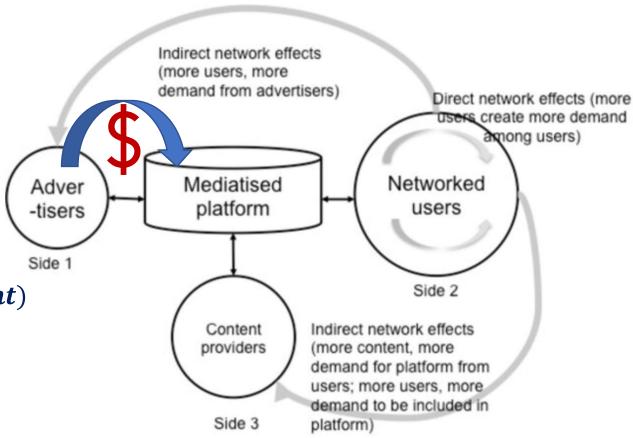
### Digital affluence fueling financial value

➤ Big Tech are Multi Sided platforms

Audience monetization as major source of revenue

 $\triangleright$  Value capture = f(# users, user engagement)

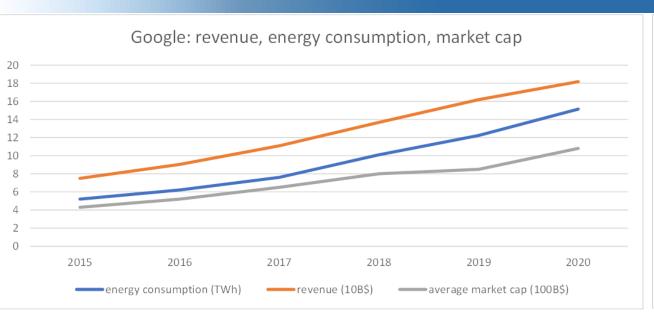
Addictive design and data intensive content to attract, stimulate and retain users

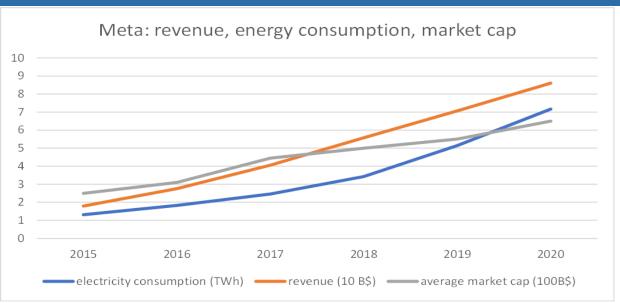


URI: http://hdl.handle.net/10125/41374

➤ Digital affluence as a (free) production factor

## The Big Tech business models: energy intensive, data hungry



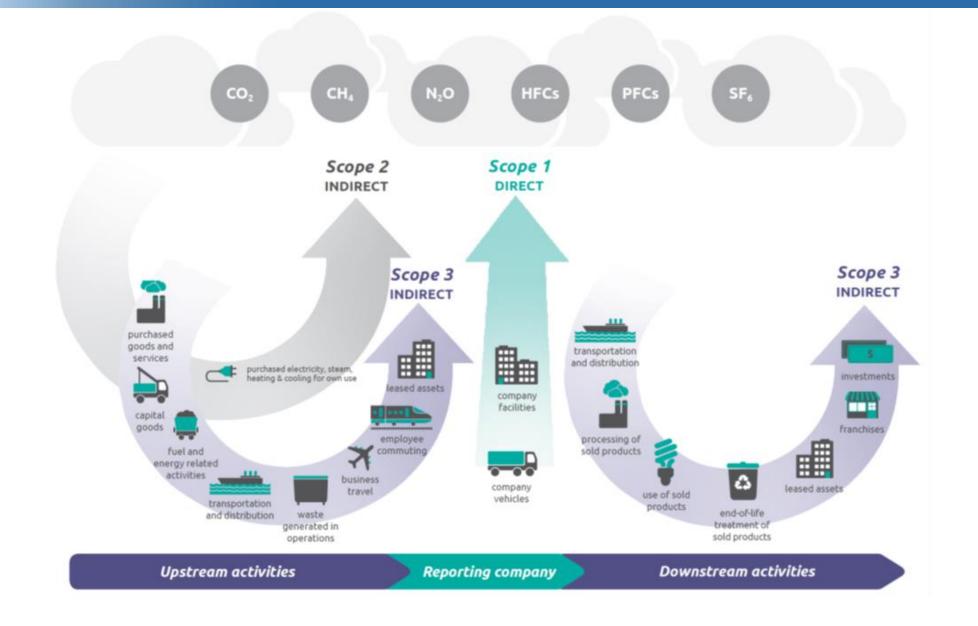


CAGR 2015-2020	Google	Meta	
Revenue	20,0%	37,0%	
<b>Energy consumption</b>	24,0%	40,0%	
Market capitalization	20,0%	21,0%	
Revenue energy intensity	3,8%	2,7%	
Internet traffic	42,0%	60,0%	

(CAGR Internet traffic 2015-2020 = 29%)

# Misleading carbon neutral strategies

### Sustainability across the value chain



### The Big Tech's value chain cannot be sustainable (1)

# "Carbon –neutral" strategies: all Big Tech will power all their sites (data centers) with renewable energy by 2030

A c	Г	Carbon neutrality in 2050 needs GHG emissions to be reduce	nd hy halfin 1	2030 (source: IB	ncc 2022)	
S S		Carbon fleutranty in 2000 fleeds of to emissions to be reduce	a by Hall III 2	2030 (source. IP	CC 2022)	
U		Carbon intensity of electricity: 2019 = 0,6 kgCO2/kWh 2030 Big Tech = 0,06		= 0,06	2030 value chain = 0,3	
M			2019	CAGR	2030	
P —				2019/2025		
Т		Hyperscale data centers: electricity consumption (TWh)	70	15.8%	349	
I		Networks: electricity consumption (TWh)	349	5.0%	598	
O		End-user devices electricity consumption (TWh)	505	7.5%	1120	
N		Hyperscale data centers: share of total data center workload	0.48	4.0%	0.81	
( '						

Source: The Shift Project, 2021

GHG(data centers, networks, devices) = ELEC(data centers, networks, devices) \* (carbon intensity of electricity)

### The Big Tech's value chain cannot be sustainable (1)



« Greening » 100% of their electricity consumption DOES reduce by half Big Tech's scope 2 emissions

### The Big Tech's value chain cannot be sustainable (2)

ELEC<sub>2019</sub>(value chain) = 480 TWh

$$\begin{array}{c}
+260\% \\
+50\% \\
\text{GHG}_{2019}(\text{value chain}) = 288 \text{ MtCO2}
\end{array}$$

$$\begin{array}{c}
+50\% \\
\text{GHG}_{2030}(\text{value chain}) = 438 \text{ MtCO2}
\end{array}$$

Big Tech "carbon —neutral" strategies will actually drive up by 50% the carbon footprint of their <u>value chain</u>

Indirectly they perpetuate the myth of decoupling digital hypergrowth and carbon emissions

# The way forward

### Where to: alternative platform business models

Moving **away** from business models where revenue is generated by the sale of user-related information in exchange to free access to platform services and where the capture of user-related data is optimized thanks to addictive design techniques and digitally rich targeted advertising

### **Examples**

- Subscription-based services (eg mail, search, etc..)
- > Cooperative platforms: voluntary provision of <u>specific</u> personal data, buyer/seller community
  - Platformization of existing cooperatives
  - Start-ups
- Public platforms

### How: public policies forcing changes

- > Make Big Tech smaller: taxes, regulations, anti-trust measures etc...
- Make Big Tech business models less financially attractive: reinternalize externalities (eg network costs)
- > Enforce scope 3 (value chain) carbon footprint measurement
- > Forbid the acquisition of personal data by default (# current terms of reference)
- ➤ Support and adopt new web standards (web 3 ?) giving individual users full control over the usage of their data
- > Support (including financially) alternative platforms

## **Questions?**

https://digitalization-for-sustainability.com/publications/